

# Delivery System Reform Incentive Payment (DSRIP) Programs Boost the Safety Net

By Dylan H. Roby, Ph.D., COPE Health Solutions Fellow & Assistant Professor, UCLA Fielding School of Public Health

Seven states have adopted the federally-approved Delivery System Reform Incentive Payment (DSRIP) program, but they can't agree on the details.

What they can come to a consensus on is the goal. As the healthcare industry increasingly shifts toward a system that aligns quality and value with reimbursement incentives and financial penalties, some hospitals and systems are struggling to keep up. They may lack the resources necessary to implement the kinds of changes that further the Triple Aim—a concept introduced by former Center for Medicare and Medicaid Services (CMS) Administrator Donald Berwick—that calls for improved population health, enhanced patient experiences and outcomes, and reduced costs of care.

Failing to meet those aims could put a hospital at risk of losing patients, and therefore revenue, as patients choose to visit other better-performing providers. And without the funds or personnel to make investments that improve operations and outcomes, poor-performing hospitals also become subject to CMS penalties under programs designed to reduce healthcare-acquired infections or 30-day readmissions.

The financial challenges create a vicious cycle, and more often than not, the hospitals caught on this merry-go-round are those serving high volumes of uninsured or Medicaid patients. So how do these facilities balance what is typically considered a safety net role with the pursuit of delivery-system reforms?

That is where the DSRIP program comes in, at least in the seven states that have currently adopted the initiative. California was the first, and since then, Massachusetts, Texas, Kansas, New Jersey, New Mexico and New York have followed.

Through the federally approved and budget-neutral DSRIP waiver program (part of the larger Medicaid 1115 waivers), states take local and state money and use it to leverage federal matching funds. That money is then available to participating hospitals and providers. In California, only public hospitals are eligible, whereas in New York, both public and private hospitals can take advantage of the program.

But for any participant to receive the funds—in California, a total of \$6.67 billion over five years—they must achieve certain process-type metrics in the early years of the waiver program and then outcome-based metrics in later years. Each metric or benchmark is facility-specific and spelled out in a custom contract between the hospital and its state, with approval from CMS. Projects are also facility-specific. Certain projects may be required, but others are optional and left up to the choice of the healthcare organization, though they tend to fall under one of four major categories:

- **Infrastructure development**—improving primary and specialty care capacity; investing in data collection and disease registries; addressing health disparities
- **System innovation and redesign**—implementing medical home models; expanding chronic care management; improving the patient experience; developing care transition programs; integrating behavioral and medical health; improving workflow in key areas
- **Clinical outcome improvements**—making improvements in patient safety through interventions with central-line infections, sepsis detection and management, surgical site infections, and pressure ulcer prevention
- **Population focused improvements**—implementing quality improvement strategies (e.g. LEAN, Six Sigma) or care coordination strategies systemwide; focusing on measurement and monitoring

An influx of federal funds through the DSRIP program has allowed safety net hospitals to focus on these areas, while at the same time, the investment of state monies and the performance reporting to CMS has made these facilities more accountable. It may seem like a win-win, but not all critics are convinced of the waivers' effectiveness, which could jeopardize the program going forward.

However, California last month posted its waiver renewal application, which remains subject to CMS approval. Texas is expected to do the same next year.

For more information about how we can help you design, implement and measure success and ROI for DSRIP

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