

## COPE

### Health Solutions

is a national leader in supporting health care payers and providers in their drive to value-based payments and care models

As the health care market continues to shift toward value-based, outcomes-driven care, so too must care management models evolve. Effective, efficient care management is the result of design, planning and appropriate staffing, supported by robust clinical workflow processes and data technology solutions. How effective are your existing care management programs? Are the appropriate disease management programs actively monitored? What short-term clinical interventions will immediately close quality gaps for your health system or health plan?

At COPE Health Solutions, our multidisciplinary team of clinical and industry experts help clients understand their unique care management model requirements and develop strategies to meet the demands of their patients to ensure future success.

## KEY COMPONENTS OF CARE MANAGEMENT

We enable organizations to provide care management solutions that address the individual needs of the populations they serve and to understand the current patient experience across the continuum of care focused on:

-  **Identification of members in the population**
-  **Risk stratification to determine which members your team can positively impact**
-  **Logic to determine the right resources and level of care for each member**
-  **Evidence-based integrated care models and staffing design**
-  **Comprehensive network of clinical and non-clinical providers**
-  **Integrated IT platform providing decision support and cross-network care**
-  **Customized program evaluation metrics and key performance indicators**

## OUR APPROACH TO CARE MANAGEMENT



### Assess

We perform current-state assessments and identify system and program gaps related to technology, data, resource utilization, care interventions, and access to provider and community based organization and networks



### Analyze

We analyze available data to identify opportunities that leverage and improve existing care management infrastructure and economies of scale to enable medical spend optimization



### Design

We use population-specific program design, financial modeling, care model integration, and workforce design to recommend comprehensive strategies aimed at maximizing return on investment and achieving key health outcome targets



### Implement

We support clients in operationalizing and implementing care management infrastructure, including workforce development, continuous quality improvement procedures and other emerging needs