

Our experiential education courses blend didactic and hands-on experience and are offered in partnership with the UCLA Fielding School of Public Health Executive Programs in Health Policy and Management. We have over 34,000 student alumni from our 18-year history and currently have an estimated 4,000 active participants across 18 partner hospitals and health systems.

## ABOUT COPE HEALTH SOLUTIONS

COPE Health Solutions helps providers and payors thrive in the emerging pluralistic payment environment, allowing them to achieve visionary, organizationally relevant results. The firm has expertise in all aspects of population health, strategy, delivery system development, payment systems reform, workforce development, and value-enabling services, including peerless analytics and performance improvement.

Our multidisciplinary team of health care experts provides our clients with the experience, capabilities, and tools needed to plan for, design, implement and support both the development and execution of strategy. We partner with our clients through aligned mission and financial incentives to pursue performance excellence in a challenging and rapidly evolving health care environment.

Health systems are increasingly aware of the need to cultivate a well-trained and prepared workforce that meets the current and future demands of the evolving healthcare system. Forming the integrated care teams necessary to tackle the current and future challenges of health care requires an ample supply of culturally and linguistically competent, technically capable, and patient experience-driven health care workers.

With these challenges and needs in mind, COPE Health Solutions provides courses that give high school students, college students, and career changers the opportunity to learn a patient-centered approach to care, advance their professional school candidacy, build a foundation for their careers, and begin lifelong relationships through the COPE Connect alumni network.

## OUR APPROACH TO WORKFORCE DEVELOPMENT

### WORKFORCE COMPETENCIES



- Turn-key operation
- Tailored workflow design
- Recruitment focused on diversity and linguistic competency reflective of local community
- Deep relationships with local academic institutions
- Comprehensive skills training aligned with the organizations' mission, values, and strategy
- Pre-deployment competency evaluation
- Focus on the student and patient experience
- Replicable and sustainable
- Exposure to hard-to-fill positions

### STUDENT OUTCOMES



- Basic patient-care training and progressive rotations to build empathy and patient interaction skills
- Training on various health care careers and care skills with observation-based rotations to build an understanding of care across the continuum
- Focused clinical and administrative rotations
- Meaningful engagement in support of organizational projects and initiatives to serve the community
- Experience that sets them apart to professional schools and future employers

**COPE Health Solutions** provides educational opportunities to cultivate the health care workforce of tomorrow

“Over the past 18 years, they have been a trusted partner of Citrus Valley Health Partners, dedicated to helping us address our most pressing workforce challenges while providing clinical support for our staff.”

*Elvia Foulke, Former Chief Operating Officer, Citrus Valley Health Partners*