

	EPISODIC TELEHEALTH	REMOTE CARE MANAGEMENT
Health Care Resource Utilization	Episodic telehealth providers are usually in-house physicians (MD/DO) who are able to make a diagnosis and write a prescription.	Remote care management uses external providers, who are not physicians: resident nurses, care managers, etc.
Patient Acuity	Episodic telehealth will be useful to low-acuity patients self-quarantining during the COVID-19 pandemic, particularly low-acuity COVID-19 patients or patients without COVID-19 who need ongoing care but need to stay home to avoid exposure.	High-risk patients without acute symptoms should receive remote care management services while they remain in their homes to avoid exposure to COVID-19.
Access and Quality of Care	Allows patients to see physicians without leaving their home while maintaining connection with their normal provider.	Integrates the caregiver into the care management team allowing for consistent management, timely escalation and prioritization of clinical engagements.
Benefit to Health Care System & Providers	Reduces provider burden by implementing proper interventions for episodic and on-demand care for low-acuity patients who do not require in-person engagements.	Reduces health care system burden by deploying additional resources for non-urgent but high-risk cases, such as caregivers and non-clinical care team members.