

The response to Covid-19 and its cascading impact on the health care system and economy at large must move rapidly on all fronts. There is a critical need to protect and proactively manage the health of the population, particularly those most at-risk due to pre-existing conditions who are isolated at home. At the same time, the very fabric of the health care delivery system—particularly smaller hospitals/health systems, independent physicians/medical groups and community based organizations—is at risk from unprecedented financial pressures due to revenue losses and Covid-19 related costs.

COPE Health Solutions can assist PPSs to address the Covid-19 crisis, support their partners and collectively manage the health of their populations. Our experts have experience in crisis management and can deploy our best-in-class expertise in population health analytics, workforce and care delivery to support the Covid-19 response efforts. Additionally, our firm has deep experience helping hospitals, health systems and provider groups draw down federal and state funds through disaster funding programs, grants, and waivers.

## SERVICE OFFERINGS FOR NY STATE PPSs



### COVID-19 COMMAND CENTER PROJECT MANAGEMENT OFFICE (PMO) AND ADVISORY SUPPORT

- Rapidly deploy project management infrastructure (e.g., a central crisis management office)
- Provide project management resources to oversee and implement crisis response initiatives



### SECURING CORONAVIRUS EMERGENCY FUNDING

- Enable PPSs to provide technical support to partners seeking emergency funding from the Federal Government and potentially State and local legislators, in addition to opportunities provided by payors
- Provide application advisory, validate organizations' submissions, and determine eligibility for loans, grants, and business interruption funds



### COMMUNITY OUTREACH PROGRAM DESIGN AND IMPLEMENTATION

- Provide community outreach, information and support to individuals most at-risk for Covid-19
- Train outreach team with simple, user-friendly tools and processes, such as standardized outreach scripts
- Aggregate a directory of services and functions that can be deployed in real time to those who are homebound



### WORKFORCE TRAINING AND REDEPLOYMENT SUPPORT

- Train non-licensed staff to help support patient care and address workforce needs within health care providers - for more than 20 years, COPE Health Solutions has trained and deployed over 34,000 non-licensed individuals into hospitals and clinics across Kaiser, Providence, Dignity/Common Spirit and other major health systems
- Provide rapid retraining support, remote or in-person, to enable resource redeployment



### HOME-BASED REMOTE CARE MANAGEMENT SOLUTION, POWERED BY VESTA HEALTH, ANALYTICS FOR RISK CONTRACTING AND NOWPOW

- Through the Vesta mobile app and platform, connect licensed clinical and non-clinical staff to patients who need to be managed at home to reduce utilization and exposure to Covid-19
- Through our partnership with NowPow, provide up-to-date directory of community-based organizations, inclusive of Covid-19 specific services, for tailored referrals to address social needs



### INTERESTED IN MORE INFORMATION?

Our team is happy to discuss our solutions and how to support your PPS during this time.

For more information, please contact:

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