



## Medicare Shared Savings Program (MSSP) ACO Partners with COPE Health Solutions to Prepare for Success in Performance Year 2025

### Background

Our client provides certain management services to a network of clinics on the West Coast. Client owns and operates a Medicare Shared Savings Program (MSSP) ACO that is comprised of four Federally Qualified Health Centers (FQHC). These four FQHCs each operate multiple clinic locations and vary in scope and size.

Client currently manages approximately 7,000 lives and has historically participated in MSSP with an ACO aggregator company. Client has achieved strong financial and quality performance and thus decided to leave the ACO aggregator company it was previously contracted with and to launch its own MSSP ACO. Client partnered with COPE Health Solutions (CHS) to assist in the application, stand-up and operation of a new Enhanced Track Medicare Shared Savings Program ("MSSP") ACO beginning performance year 2025.

### Challenge

Client wanted to leverage its strong performance in the MSSP ACO program to retain a larger portion of its shared savings and build additional infrastructure to generate even greater upside. **The aggregator took too large a percentage of these shared savings and did not invest time and resources into improving the performance of the clinics.**

More specifically, Client needed assistance with the following functions:

- Development and management of a new MSSP ACO application Phase 1 and Phase 2 submissions for PY 2025
- Advisory support related to the design and stand-up of a new ACO entity
- Provision of ongoing ACO administrative operations through a Management Services Agreement
- Stand-up and operation of market leading enterprise value-based care informatics platform serving as the eCQM regulatory reporting vehicle and foundation for population management and decision support

### Approach

CHS brought in an experienced team of Medicare ACO experts and successfully completed the new MSSP ACO application Phase 1 and Phase 2 submissions for PY 2025. In addition, CHS successfully completed Client's application to the new MSSP ACO Primary Care Flex (PC Flex) model, a new program within MSSP designed for low revenue ACOs that provides funding and other resources to support primary care delivery. Client will leverage this funding to enhance crucial social determinant of health (SDOH) support that beneficiaries receive and help Client's FQHCs boost population health capabilities.

## Outcomes

**Client was accepted into MSSP's Enhanced Track and CMMI's new Primary Care Flex model for PY 2025 with prospective attribution.**

CHS also designed the ACO's strategic vision and supporting goals along with a governance and operating design. Lastly, CHS has **implemented our Analytics for Risk Contracting (ARC) platform** for population health analytics and eCQM regulatory reporting as well as overall performance management, including network operations, provider dashboards, and clinical insights.

Heading into PY2025, CHS and Client will fully partner to administer the ACO, including all documentation, health equity support, network management, and compliance planning.

**"COPE Health Solutions supported our organization with our acceptance as a new MSSP ACO in PY25 as well as the Primary Care Flex program. In particular, the PC Flex program will allow us to better manage our populations and improve quality performance."**

**Client Interim CEO**



To learn more about how we can help you with Medicare Shared Savings ACO, contact [info@copehealthsolutions.com](mailto:info@copehealthsolutions.com) or call 213-259-0245.